Which operating systems are supported?

community.teamviewer.com/t5/Knowledge-Base/Which-operating-systems-are-supported/ta-p/24141

November 27, 2017

Read this article in <u>Chinese</u> | <u>French</u> | <u>German</u> | <u>Japanese</u> | <u>Spanish</u>

This article applies to all TeamViewer users.

General

TeamViewer is available for the operating systems listed below. You can download the current version of TeamViewer from our <u>website</u>.

Links to older versions of TeamViewer can be found in our Knowledge Base.

Hint: Using older versions of TeamViewer requires a TeamViewer license. We kindly ask all free users to use the latest version of TeamViewer.

Windows

Client versions	Server versions	TeamViewer versions
Windows 2000 SP4	Server 2000	TeamViewer 8
Windows XP SP3 ¹	Server 2003 ¹	TeamViewer 8–14.2
Windows Vista ¹	Server 2008 ¹	TeamViewer 8–14.2
Windows 7	Server 2008 R2	TeamViewer 8–15
Windows 8.0	Server 2012	TeamViewer 8–15
Windows 8.1	Server 2012 R2	TeamViewer 9–15
Windows 10 v1507 (RTM)		TeamViewer 10–15
Windows 10 v1607 (Anniversary Update)	Server 2016	TeamViewer 11–15
Windows 10 v1703 (Creators Update)		TeamViewer 11–15

Windows 10 v1709 (Fall Creators Update)		TeamViewer 12–15
Windows 10 v1803 (April 2018 Update)		TeamViewer 13–15
Windows 10 v1809 (October 2018 Update)		TeamViewer 14–15
Windows 10 v1903 (May 2019 Update)	Server 2019	TeamViewer 14.5–15
Windows 10 v1909 (November 2019 Update)		TeamViewer 14.7–15

¹ Internet Explorer 8.0 or later is required.

Note: We are no longer actively servicing Windows 2000, Windows XP, Windows Vista, or Windows Server 2000/2003/2008. You can continue using the last supported version of TeamViewer on those operating systems, but we are no longer providing updates or fixes which are specific to them. See this announcement for more details

Note: After updating their operating system to the new **Windows 10 version 2004**, some users are experiencing a change of their TeamViewer ID.

We are already working on this topic to announce full compatibility with this update at the earliest.

We recommend you not to update your Windows version yet to keep full compatibility with TeamViewer.

If you decide to update anyways,

- please make sure to have alternative access to all devices before updating to the latest Windows version 2004 to be able to get the new TeamViewer ID in case of a changing TeamViewer ID
- please note down the new TeamViewer ID and update your records to be able to identify all devices.

Some users reported that a restart of the TeamViewer service on the affected device brought back the original TeamViewer ID. However - this workaround does **not** apply to all devices.

macOS

Mac versions	TeamViewer versions

Mac OS X 10.6 (Snow Leopard)	TeamViewer 8–9
Mac OS X 10.7 (Lion)	TeamViewer 8–11
OS X 10.8 (Mountain Lion)	TeamViewer 8–12
OS X 10.9 (Mavericks)	TeamViewer 9–12
OS X 10.10 (Yosemite)	TeamViewer 10–13
OS X 10.11 (El Capitan)	TeamViewer 10–15.2
macOS 10.12 (Sierra)	TeamViewer 11–15.2
macOS 10.13 (High Sierra)	TeamViewer 12–15
macOS 10.14 (Mojave)	TeamViewer 14–15
macOS 10.15 (Catalina)	TeamViewer 14.7–15

Note: We are no longer actively servicing macOS 10.6 to 10.12. You can continue using the last supported version of TeamViewer on those operating systems, but we are no longer providing updates or fixes which are specific to them. See <u>this announcement</u> for more details

Linux

Linux versions	TeamViewer versions
Debian 9	TV 12–15
Debian 10	TV 14-15
Deepin 15.11	TV 14–15
Deepin 20	TV 14–15
Ubuntu 16.04 LTS	TV 11–15
Ubuntu 18.04 LTS	TV 13-15
Ubuntu 20.04 LTS	TV 14.7–15
Mint 18.x	TV 12–15
Mint 19.x	TV 14–15
Fedora 31	TV 14–15

Fedora 32	TV 14.7–15
Red Hat Enterprise 6.x	TV 8-12
Red Hat Enterprise 7.x	TV 9-15
Red Hat Enterprise 8.x	TV 14-15
CentOS 6.x	TV 8-12
CentOS 7.x	TV 9-15
CentOS 8.x	TV 14-15
SUSE Enterprise 12	TV 12-14
SUSE Enterprise 15	TV 14-15
openSUSE 15.x	TV 13-15

Note: TeamViewer can also run on a number of other distributions, although we don't officially provide support for them.

For more details on installing TeamViewer on Linux, please see this <u>Knowledge Base</u> article.

Android

- <u>TeamViewer Remote Control</u>: Android 4.4 or later.
- <u>TeamViewer QuickSupport</u>: Android 4.4 or later.
- <u>TeamViewer Host</u>: Android 4.4 or later.

Note: Individual APK installer files can also be downloaded from our <u>website</u> for sideloading.

For Samsung devices: Knox must be activated. You will be prompted for this in the app.

iOS and iPadOS

Note: As of May 26th, 2020, TeamViewer no longer actively supports iOS 10 or 11 for upcoming app releases. See <u>this announcement</u> for more information.

Chrome OS

Note: TeamViewer QuickSupport and Host are available using our Android apps, which are supported on **all** Chrome OS devices launched since 2019, and **some** Chrome OS devices launched before 2019. A list of Chrome OS devices launched before 2019, which support running Android apps, can be found on <u>Google's website</u>.

Also note that the QuickSupport and Host apps only provide screen sharing on Chrome OS. Full remote control of Chrome OS is not possible.